UNIVERSITY OF NAIROBI

SCHOOL OF JOURNALISM AND MEDIA STUDIES

PATIENT/NURSE COMMUNICATION IN A HEALTH CARE SETTING

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PROJECT SUBMITTED IN PARTIAL FULLFILLMENT FOR THE AWARD OF BACHELOR OF ARTS IN JOURNALISM AND MEDIA STUDIES

OCTOBER 2.014
ABSTRACT

Patient-centered communication is a basic component of nursing and facilitates the development of a positive nurse-patient relationship which, along with other organizational factors, results in the delivery of quality nursing care. Nurses are frequently described in the literature as poor communicators; however, very few studies have examined patients' experiences of how nurses communicate, and objectives-

The aim of the study is to explore and produce statements relating to patients' experiences of how nurses communicate to them when administering health. Design-

A qualitative perspective using questionnaires, interviews and field visits is the approach we considered to be the most appropriate methodology for this study. Methods-Using purposeful sampling 10 patients, among them a cancer patient, down Syndrome, spinal cord injury, heart disorder in the Nairobi hospice and a review of nursing curriculum in Live nursing hospitals. A general teaching hospital staff in the Kenya will be interviewed. Data will be collected using unstructured interviews. Data analysis will be a reflective process and the findings will he presented through the description.

This course presents an overview of what we know about the interplay between nurses and patients and its impact on various aspects of social life and behavior in Nairobi, Kenya. We will examine effects on individuals, on groups and on society in general in light of major technological developments that are changing the health care setting. This research project seeks to increase our theoretical knowledge or patient/nurse communication in a health care setting. More broadly, this is proposed research provides a unique perspective on an area which has suffered from scholarly neglect of patient nurse/nurse communication, From time to time physicians are taken to task by fellow physicians and many others for a variety of shortcomings in the practice of their profession. Common among the listed faults is a lack of effective communication with their patients.